

# Peacock Tourism

...touch your dream

## Itinerary

Package Name	: Luxury Vietnam
Package Type	: Regular Land Package.
Destination	: Ho Chi Minh City, Hanoi & Ha Long Bay, Vietnam
Duration	: 4 Night / 5 Day.
Time	: Every Day
Number of Pax	: Minimum 2 Adults.
Customizability	: Fully customizable as per client request.
Accommodation	: Pan Pacific Hanoi, Hanoi, Dragon Legend Cruise, Halong, Rex Hotel, Ho Chi Minh City

## Trip Plan

#### Day 01: Fly to Hanoi – Half Day City Tour

Upon arrival, our representative will be waiting at the airport holding a signboard with your name on it, he will take you for Hanoi city tour. You will get a chance to visit Hanoi's key sites: the Ho Chi Minh Complex (Ho Chi Minh's Mausoleum and stilt house), the nearby One Pillar Pagoda; the Presidential Palace; the Temple of Literature; St. Joseph's Cathedral, Hoan Kiem Lake. At the end of your tour, you will be transferred to your hotel. Stay overnight in Hanoi

#### Day 02: Hanoi – Halong Bay – Hanoi

Our tour guide and driver will meet you at the lobby of the hotel at **8.00 to 08.30 am**. Take 3.5 hours drive to Ha Long Bay, a World Heritage Area of outstanding natural beauty. Having a good lunch, after that getting on the boat for 4 hours cruising to visit the bay with a stopover to discover Dau Go and Thien Cung caves that are the most beautiful caves in the bay with great stalactites and stalagmite. Coming back harbor by another way to see Fighting cock, Sea dog, Tortoise, Sail islands and stop for swimming in the blue bay or gazing sunset on a sunny day. Getting on the bus for coming back Ha Noi. Stay overnight in Hanoi.

#### Day 03: Hanoi – Fly to Ho Chi Minh

After having breakfast, you will be transferred to Noi Bai International Airport to catch the flight for Ho Chi Minh. Upon arrival, our driver will pick you up at the airport and transfer you to the hotel for check-in. Stay overnight in Ho Chi Minh. Day 04: Ho Chi Minh City Tour

After having breakfast, our representative will pick you up from the hotel and he will take you for Ho Chi Minh City Tour. Ho Chi Minh City is the largest, busiest and most exciting city in Viet Nam. It is also filled with intrigue and culture. On this tour we will visit some of the most interesting sights that Ho Chi Minh City has to offer, such as The War Remnants Museum, The Reunification Palace, Notre Dame Cathedral was built in 1880 and the Old Post Office was built between 1886 – 1891. It is one of the best examples of classical French colonial architecture. Afternoon, free shopping at Ben Thanh market and explore the city by yourself. Stay overnight in Ho Chi Minh.

#### Day 05: Departure

After having breakfast at the hotel, you will be transferred to Tan Son Nhat International Airport for your return flight. This is the end of your tour.

#### Included Service

- All transfer and quality air-conditioned vehicles
- Accommodation at 3, 4, 5-star Hotel/ Cruise selected including daily breakfast with Double/ Twin Room
- Tours with local English Speaking Guide
- Daily Breakfast
- Airport transfer at destination
- Kayaking
- Entrance fee for all destinations as Tour Itinerary indicated
- Bottle of water available on coach (2 bottles/pax/day)
- The mentioned hotels in the itinerary or similar type/category of hotels will be provided

## Excluded Service

- International and Domestic Airfare
- Drinks and other meals do not indicate in the program (Lunch & Dinner)
- Visa to Vietnam
- Travel insurance
- Personal expenses (telephone, shopping, etc.)
- Tipping/ Gratuities
- Single Supplement
- Early check-in & late check-out
- Any additional expenses caused by reasons beyond our control such as natural calamities (typhoon, floods), flight delays rescheduling or cancellations, any accidents, medical evacuations, riots, strikes etc.

## Cancellation Policy

Your Confirmation of the Holiday will ensure that you have read the Cancellation policy thoroughly and accepted it.

15 Days prior to the Travel Date - 50 % of Total Holiday Cost

10 Days prior to the Travel Date - 75 % of Total Holiday Cost.

05 Days prior to the Travel Date - 100% of Holiday Cost will be Non Refundable.

#### **General Condition**

Hotel standard Check-In / Check-out time 1400 hrs. and 1200 hrs. Respectively.

Prices are subject to change with any sudden increase in the cost by hotel, transportation department and any new tax by the government. Rates include only those items specified in your itinerary.

Holiday rates are valid as per the above-mentioned validity dates and for the room category specified. Should the period of stay or room type change, the above rates will not be valid.

Hotel rates are not valid during trade fairs, exhibitions and special events. A surcharge will be levied.

Holiday Rate is not applicable for Black Out Period Like (Durga Puja, Eid, New year's, Christmas or Long Weekends)

Above rates are valid on a minimum of 2 adults travelling together

The final pricing will be applicable, based on the rate of exchange (ROE) valid at the time of confirmation of the booking. This price is based on the current rate of exchange.

No refund for un-utilized services

If the guest wishes to change itinerary or places after booking of holiday, you are required to pay the price difference.

33, Kazi Nazrul Islam Avenue, 1<sup>st</sup> Floor, Hafiz Mansion, Karwan Bazar, Dhaka-1215, Bangladesh. Call : +880 1516771503, +880 1933314442, +880 1933314443, E-mail : peacocktourism.bd@gmail.com, info@peacocktourismbd.com, Website : www.peacocktourismbd.com The guests are requested to follow the rules and regulations of the resort / hotel where they are accommodated.

Sometimes due to unforeseen situations need may arise for us to make slight changes to tour itinerary; guests are requested to cooperate with us.

In the unlikely event of reserved accommodation not available for you upon arrival at your destination, we would immediately arrange for an alternate accommodation of the same standards.

Inter connecting rooms/Adjacent rooms/Rooms on same floor /rooms near to each other are strictly subject to availability.

Maximum waiting time at the airport shall be 80 minutes from the touchdown of the flight. If the customer is delayed then from for 1 hour an extra amount will be charged

For any amendment requests in the Itinerary, please advise our transport manager at least 72 hours in advance and the request shall be subject to availability.

Shorter-stays than the booked stay and early check-out will be regarded as cancellation and hence no refund will be provided.

Strictly NO Refund for un-utilized services once booking made confirmed.

Rates quoted are based on BDT for specified No. of persons.

No amendment (name changes, date changes, hotel change etc) will be done once the booking is guaranteed

We do not hold any responsibility for additional cost or adjustment which may arise as a result of events beyond our control, such as technical problems with means of transportation, changes imposed by re-scheduling or cancellation of flights by an airline/train, political disturbances, natural disasters, bad weather or terrorist activity etc. Also, any subsequent increase in the cost, which may arise from the increase of fuel price, Gov taxes or accommodation charges, shall have to be charged additionally.

We shall have no legal liability for any loss, damage, personal injury arising directly or indirectly from any aspect of your Holiday.

Journey undertaken by air, land or sea is governed by the terms and conditions of the service provider.

The guest booking our services is expected to provide a valid identity authenticating the person and you shall not make a reservation in a fictitious name.

Showing around all the places mentioned in our holidays depend upon the availability of time and climatic conditions.

It is the responsibility of the guest to carry all necessary travel documents such as accommodation voucher / confirmation, passport, other valid identity proof, flight/air tickets etc.

In the unfortunate event of vehicle breakdown, we will provide you alternate vehicle. However, the time loss due to event will not be compensated.

All the hotels have been given as per your budget; kindly visit their respective websites for better understanding before confirming.

City tax fee City / Resort Fees / Tourist taxes is not included in the holiday which is directly paid to the hotel by customer.

Rates are subject to change without prior notice

Rooms are strictly subject to availability and the offer is given to you on a special deal valid for a limited period of time.

Above rates quoted based on the group size and should the no of PAX decrease, we have the right to revise the holiday rate without prior notice

Request to you to be punctual for all tours and transfers. Maximum waiting time shall be 05 minutes for SIC and 10 minutes for Private.

For any amendment requests in the Itinerary, please advise our me/transport manager at least 48 hours in advance and the request shall be subject to availability.

All the hotels have been given as per your budget; kindly visit their respective websites for better understanding before

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confirming.

In case of any immigration/Visa complications, the cancellation policy shall be applicable in full Airfares (In case of inclusion of airfares with the holiday) are subject to vary anytime also a matter of availability.

Airfare is non-refundable.

### **Package Price**

Single- 1,25,000/- BDT Per Pax.Double/Twin- 67,000/- BDT Per PaxQuad Share- 65,000/- BDT Per Pax

## **Payment Policy**

Bkash Merchant Payment – 01933314443

 Bank Payment -A/C Name : Peacock Tourism
A/C Number : 62733000149
Bank Name : Bank Asia Limited
Branch : Bank Asia Tower Branch.
Routing Number : 070261040

 Cash Payment -Peacock Tourism, 33, Kazi Nazrul Islam Avenue, 1<sup>st</sup> Floor, Hafiz Mansion, Karwan Bazar, Dhaka-1215, Bangladesh.

# For More Information

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