



# Peacock Tourism

...touch your dream

## Itinerary

Package Name	: Luxurious Cambodia
Package Type	: Regular Land Package.
Destination	: Phnom Penh, Cambodia
Duration	: 2 Night / 3 Day.
Time	: Every Day
Number of Pax	: Minimum 2 Adults.
Customizability	: Fully customizable as per client request.
Accommodation	: Palace Gate Hotel & Resort, Phnom Penh

## Trip Plan

### Day 1: Fly to Phnom Penh (B)

Upon arrival Phnom Penh, you will be welcomed by our tour guide/ driver and transferred to hotel for check in. Free & easy in your own way.

### Day 2: Phnom Penh City Tour (B/L)

After breakfast, you will be transferred to visit The **Tuol Sleng** Prison Museum and the notorious '**Killing Fields**' of Choeung Ek are not to be missed. A visit to these sights provides a deep insight into the painful bloody rule of the Khmer Rouge. Lunch at local restaurant. After lunch we will enjoy the **Cyclo Ride** to visit private quarters of the **Royal Palace** are now home to the royal family and are therefore very close to the public. At the northern area of the palace grounds is Silver Pagoda, the most sacred temple in the country. Set out on a city tour to visit the **National Museum** where houses Khmer art, especially sculptures from different periods of Cambodian history.

### Day 3: Phnom Penh Departure (B)

Transferred (without guide) to Phnom Penh airport for your departure to the next destination

## Included Service

- Private tour with **English Speaking Guide**
- All transfers and land tour with A/C vehicle
- All entrance fees as per itinerary
- Meals as indicated in itinerary (B=Breakfast, L=Lunch, D=Dinner)
- Cold water and towel during the trip
- Accommodation TWN/DBL Sharing Room
- The mentioned hotels in the itinerary or similar type/category of hotels will be provided

## Excluded Service

- Visa Fee
- Domestic & International flights
- Personal expenses
- Tipping
- Travel insurance
- Early check in/ Late check out

## Cancellation Policy

Your Confirmation of the Holiday will ensure that you have read the Cancellation policy thoroughly and accepted it.

15 Days prior to the Travel Date - 50 % of Total Holiday Cost

10 Days prior to the Travel Date - 75 % of Total Holiday Cost.

05 Days prior to the Travel Date - 100% of Holiday Cost will be Non Refundable.

## General Condition

Hotel standard Check-In / Check-out time 1400 hrs. and 1200 hrs. Respectively.

Prices are subject to change with any sudden increase in the cost by hotel, transportation department and any new tax by the government. Rates include only those items specified in your itinerary.

Holiday rates are valid as per the above mentioned validity dates and for the room category specified. Should the period of stay or room type change, above rates will not be valid.

Hotel rates are not valid during trade fairs, exhibitions and special events. A surcharge will be levied.

Holiday Rate is not applicable for Black Out Period Like (Durga Puja, EID, New year's, Christmas or Long Weekends)

Above rates are valid on a minimum of 2 adults travelling together

The final pricing will be applicable, based on the rate of exchange (ROE) valid at the time of confirmation of the booking. This price is based on the current rate of exchange.

No refund for un-utilized services

If the guest wishes to change itinerary or places after booking of holiday, you are required to pay the price difference.

The guests are requested to follow the rules and regulations of the resort / hotel where they are accommodated.

Sometimes due to unforeseen situations need may arise for us to make slight changes to tour itinerary; guests are requested to cooperate with us.

In the unlikely event of reserved accommodation not available for you upon arrival at your destination, we would immediately arrange for an alternate accommodation of the same standards.

Inter connecting rooms/Adjacent rooms/Rooms on same floor /rooms near to each other are strictly subject to availability.

Maximum waiting time at the airport shall be 80 minutes from the touchdown of the flight. If the customer is delayed then from for 1 hour an extra amount will be charged

For any amendment requests in the Itinerary, please advise our transport manager at least 72 hours in advance and the request shall be subject to availability.

Shorter-stays than the booked stay and early check-out will be regarded as cancellation and hence no refund will be provided.

Strictly NO Refund for un-utilized services once booking made confirmed.

Rates quoted are based on BDT for specified No. of persons.

No amendment (name changes, date changes, hotel change etc) will be done once the booking is guaranteed

We do not hold any responsibility for additional cost or adjustment which may arise as a result of events beyond our control, such as technical problems with means of transportation, changes imposed by re-scheduling or cancellation of flights by an airline/train, political disturbances, natural disasters, bad weather or terrorist activity etc. Also, any subsequent increase in the cost, which may arise from the increase of fuel price, Gov taxes or accommodation charges, shall have to be charged additionally.

We shall have no legal liability for any loss, damage, personal injury arising directly or indirectly from any aspect of your

Holiday.

Journey undertaken by air, land or sea is governed by the terms and conditions of the service provider.

The guest booking our services is expected to provide a valid identity authenticating the person and you shall not make a reservation in a fictitious name.

Showing around all the places mentioned in our holidays depend upon the availability of time and climatic conditions.

It is the responsibility of the guest to carry all necessary travel documents such as accommodation voucher / confirmation, passport, other valid identity proof, flight/air tickets etc.

In the unfortunate event of vehicle breakdown, we will provide you alternate vehicle. However, the time loss due to event will not be compensated.

All the hotels have been given as per your budget; kindly visit their respective websites for better understanding before confirming.

City tax fee City / Resort Fees / Tourist taxes is not included in the holiday which is directly paid to the hotel by customer.

Rates are subject to change without prior notice

Rooms are strictly subject to availability and the offer is given to you on a special deal valid for a limited period of time.

Above rates quoted based on the group size and should the no of PAX decrease, we have the right to revise the holiday rate without prior notice

Request to you to be punctual for all tours and transfers. Maximum waiting time shall be 05 minutes for SIC and 10 minutes for Private.

For any amendment requests in the Itinerary, please advise our me/transport manager at least 48 hours in advance and the request shall be subject to availability.

All the hotels have been given as per your budget; kindly visit their respective websites for better understanding before confirming.

In case of any immigration/Visa complications, the cancellation policy shall be applicable in full Airfares (In case of inclusion of airfares with holiday) are subject to vary anytime also a matter of availability.

Airfare is non-refundable.

## Package Price

Single	- 45,000/- BDT / Per Pax
Double/Twin	- 30,000/- BDT / Per Pax
Triple	- 28,000/- BDT / Per Pax

## Payment Policy

- Bkash Merchant Payment – 01933314443
- Bank Payment -
  - A/C Name : Peacock Tourism
  - A/C Number : 62733000149
  - Bank Name : Bank Asia Limited
  - Branch : Bank Asia Tower Branch.
  - Routing Number : 070261040
- Cash Payment -
  - Peacock Tourism, 33, Kazi Nazrul Islam Avenue, 1<sup>st</sup> Floor, Hafiz Mansion, Karwan Bazar, Dhaka-1215, Bangladesh.

**For More Information**

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